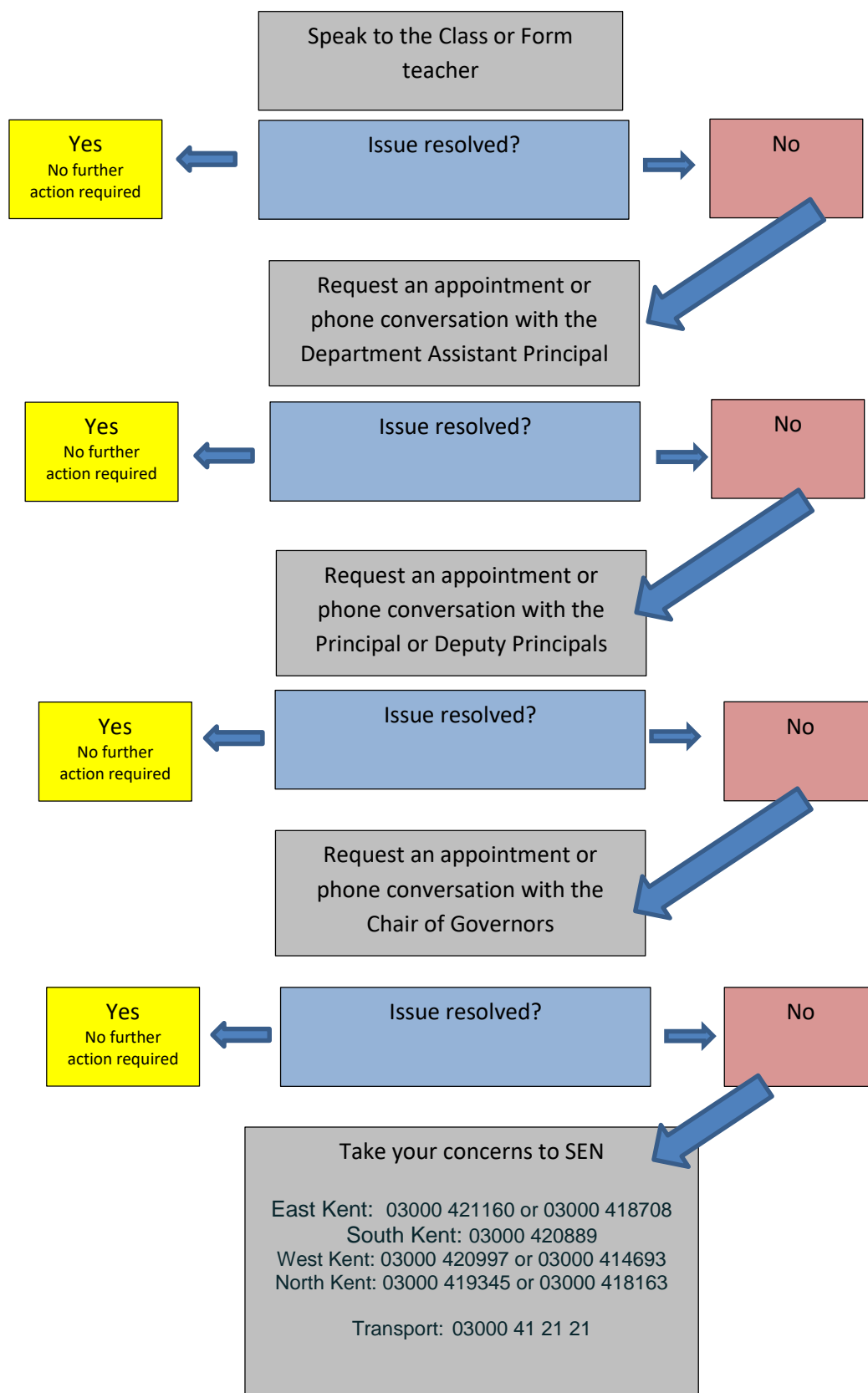


## What to do if you have a concern



If you wish to raise a complaint please see the Complaints Procedure