

## Food Services in Swale



If you are part of the vulnerable community that are self-isolating due to Covid-19, there are a number of options to help you source the food that you need during this period.

### Shielded Community Government Food Parcel

The Government has written to those people who are most vulnerable to coronavirus due to their medical conditions, advising them to self-isolate and are known as 'shielded'. These people will be eligible for a free weekly food parcel.

If you have received one of these letters, you will need to call the national helpline on **0800 028 8327**.

If you believe you should be shielded but have not received a letter, you need to contact your GP.

### Supermarket Services

Many supermarkets are offering support to vulnerable communities to access food including:

**ASDA** are offering a shopping card for volunteers – this is a pre-paid card that you can hand to someone to help you do your shopping.

**Aldi** are now offer a food box that can be ordered online at [www.aldi.co.uk/food-parcels](http://www.aldi.co.uk/food-parcels)

**Co-Op** have teamed up with Deliveroo to deliver basic essentials.

**Morrisons** have a helpline for vulnerable customers – call **0345 611 6111**, select option 5 and a delivery can be made of basic supplies.

**Ocado** have priority access to online delivery slots.

**Sainsburys** have contacted vulnerable customers through its own and government records to support. Customers aged 70 plus can register on automated phone system **0800 953 4988**.

**Tesco** are also contacting vulnerable customers and has increased its online shopping capability – keep checking for slots.

### Local Store Delivery Services

Many local shops are supporting their vulnerable communities:

**MACKNADE** – Deliveries to Sittingbourne and Faversham. Choose from pre-made boxes or supply your own grocery list. Contactless call & collect service also available from Food Hall. Call **01795 534 497** to order.

**I A Harris Wholesale Fruit and Vegetable supplier** – Can deliver to those self-isolating and offer includes fresh fruit and vegetables, bread, milk, eggs and pasta etc. Minimum order is £20. Contact **0207 622 7176** or email [orders@iaharris.co.uk](mailto:orders@iaharris.co.uk).

**Kent Frozen Foods** – Free home delivery to those self isolating. Order on **01622 612 345**.

### Paid-For Food Boxes by West Faversham Community Centre

West Faversham Community Centre can provide £40 food boxes that will feed 2 people for 7 days that contain fresh food items. They are available to be delivered across Swale on a Monday and Thursday.

These can be ordered through the Swale Covid-19 support line on **01795 417 525**. Swale Borough Council will take your details and pass onto West Faversham Community Centre to arrange payment and delivery.

### Foodbanks

If you are unable to afford food due to your current circumstances, you can access support through the Foodbanks.

Foodbanks in Swale are currently offering a delivery only service and can also offer support on obtaining a food voucher

**Swale Foodbank (Sittingbourne)** T: **07486 370 709**  
E: [info@swale.foodbank.org.uk](mailto:info@swale.foodbank.org.uk)

**Family Foodbank (All of Swale)** T: **01795 889 233**

**Faversham Foodbank (Faversham)** T: **07938 720 604**

### Pet supplies

**The Pet Shop**, 36 High Street Sittingbourne - **01795 422430**. Able to arrange delivery if someone is in urgent need.

**Brambledown Farm Shop** - Sheppey, Lower Road Brambledown **01795 877977**. Customer can ring up and pay by card if someone else can collect.

### Volunteer-Led Shopping Service

Swale Borough Council, in partnership with Swale CVS, are able to offer a shopping service using volunteers. This is available to those that have access to cash or cheque or are able to transfer funds to a trusted organisation for their shopping to be completed.

This can be accessed by calling the Swale Covid-19 support line on **01795 417 525**.

### Swale Borough Council Emergency Food Parcel

We are able to offer emergency food parcels to those who are self-isolating due to government recommendations or because they are showing symptoms of coronavirus; who have no other support mechanism in place and who have less than 3 days food supplies remaining. These can be accessed by calling our support line in **01795 417 525**.